

**RAICHUR UNIVERSITY**

**SYLLABUS**

**For**

**MASTER OF LIBRARY AND  
INFORMATION SCIENCE**

**CHOICE BASED CREDIT SYSTEM**

**(M.Lib.I.Sc – CBCS)**

## **PROGRAMME SPECIFIC OUTCOMES (PSOS)**

After completion of this programme, the student will be able to:

1. Understand the logic of knowledge organization and its importance in Library and Information Centres.
2. Learn the practical and managerial skills to handle the housekeeping operations of the Library and Information Centres.
3. Understand the information needs and requirements of different user communities and their by develop new services and facilities.
4. Effectively use Information and Communication Technology (ICT) in automation of Libraries and provision of advanced services and facilities in Library and Information Centres.
5. Contribute to LIS profession by inculcating research aptitude, communication skills and other necessary soft skills.

### **Minimum Credits and Maximum Credits:**

- a) There shall be three categories of courses viz., Compulsory course, Specialization Course and Open Elective Course. Compulsory and Specialization Course should be from the concerned department only. The Open Elective are the courses offered by other Departments in the same Faculty.
- b) Each course shall have a definite course objective, Eligibility criterion for taking the course, scheme of Evaluation including the components of Internal Assessment (IA) marks, Projects (if any), the number of contact hours, type of practical and the prescribed credits.
- c) The credits for each of compulsory course may vary from 3 to 4 credits; for specialization course it may vary from 1 to 4. In case of Open Elective Course, it shall be 1 to 3 credits for each paper.
- d) A student shall register for minimum of 18 credits and a maximum of 30 credits per semester. However, to qualify for the degree in any Department under any school and faculty, he/she should have registered and cleared a minimum number of credits, which vary from course to course.

## Course Outline for the M.Lib.I.Sc.

### SEMESTER-I

| Paper Code                 | Title of the Paper  | Max. Marks | Internal Assessment | Total Marks | Credits | Teaching Hrs. |
|----------------------------|---|------------|---------------------|-------------|---------|---------------|
| <b>Hard core</b>           |   |            |                     |             |         |               |
| HC 1.1                     | Foundations of Library & Information Science              | 80         | 20                  | 100         | 4       | 4 Hrs / week  |
| HC1.2                      | Management of Library and InformationCenters              |            |                     |             |         |               |
| HC1.3                      | KnowledgeOrganization: Library Classification : (Theory)  | 80         | 20                  | 100         | 4       | 4 Hrs / week  |
| HC1.4                      | Knowledge Organization Library Classification (Practical) | 80         | 20                  | 100         | 4       | 8 Hrs / week  |
| HC1.5                      | Fundamentals of Computers                                 | 80         | 20                  | 100         | 4       | 4 Hrs / week  |
| <b>Soft core (Any One)</b> |   |            |                     |             |         |               |
| SC1.1                      | Public Libraries  | 80         | 20                  | 100         | 4       | 4 Hrs / week  |
| SC1.2                      | Academic libraries  |            |                     |             |         |               |
| SC1.3                      | Special Libraries   |            |                     |             |         |               |
|                            | Total Credits for First semester                          |            |                     |             |         |               |

### SEMESTER-II

| Paper Code                 | Title of the Paper                                     | Max. Marks | Internal Assessment | Total Marks | Credits | Teaching Hrs. |
|----------------------------|--|------------|---------------------|-------------|---------|---------------|
| <b>Hard core</b>           |  |            |                     |             |         |               |
| HC2.1                      | Information science                                    | 80         | 20                  | 100         | 4       | 4 Hrs/week    |
| HC 2.2                     | Library Automation                                     | 80         | 20                  | 100         | 4       | 4 Hrs/week    |
| HC 2.3                     | Information retrieval: Library Cataloguing             | 80         | 20                  | 100         | 4       | 8 Hrs/week    |
| HC 2.4                     | Information retrieval: Library Cataloguing (Practical) | 80         | 20                  | 100         | 4       | 8 Hrs/week    |
| <b>Soft core (Any One)</b> |  |            |                     |             |         |               |
| SC 2.1                     | Information Literacy                                   | 80         | 20                  | 100         | 4       | 4 Hrs/week    |
| SC 2.2                     | Information use studies and user education             |            |                     |             |         |               |
| <b>Open Elective Paper</b> |  |            |                     |             |         |               |
| OE 2.1                     | Soft Skills  | 40         | 10                  | 50          | 2       | 4 Hrs/week    |
|                            | Total Credits for Second semester                      |            |                     |             | 22      |               |

**SEMESTER – III**

| <b>Paper Code</b> | <b>Title of the Paper</b>                                      | <b>Max. Marks</b> | <b>Internal Assessment</b> | <b>Total Marks</b> | <b>Credits</b> | <b>Teaching Hrs.</b> |
|-------------------|--|-------------------|----------------------------|--------------------|----------------|----------------------|
|                   | <b>Hard core</b>   |                   |                            |                    |                |                      |
| HC 3.1            | Research Methods and Statistical Techniques                    | 80                | 20                         | 100                | 4              | 4 Hrs/week           |
| HC 3.2            | Information Sources  | 80                | 20                         | 100                | 4              | 4 Hrs/week           |
| HC 3.3            | Technologies for Information Management                        | 80                | 20                         | 100                | 4              | 4 Hrs/week           |
| HC3.4             | Technologies for Information Management(Practicals)            | 80                | 20                         | 100                | 4              | 4 Hrs/week           |
|                   | <b>Soft core (Any One)</b>                                     |                   |                            |                    |                |                      |
| SC 3.1            | Informatics, Scientometrics and Webometrics                    | 80                | 20                         | 100                | 4              | 8Hrs/week            |
| SC 3.2            | Networks, Networking and Library Consortia                     |                   |                            |                    |                |                      |
|                   | Information Literacy   | 80                | 20                         | 100                |                | 4 Hrs/week           |
|                   | <b>Open Elective Paper</b>                                     |                   |                            |                    |                |                      |
| OE 3.1            | Information Literacy: Essential Skills for the Information age | 40                | 10                         | 50                 | 2              |                      |
|                   | Total Credits for Third semester                               |                   |                            |                    | 22             |                      |

**SEMESTER – IV**

| <b>Paper Code</b> | <b>Title of the Paper</b>  | <b>Max. Marks</b> | <b>Internal Assessment</b> | <b>Total Marks</b> | <b>Credits</b> | <b>Teaching Hrs.</b> |
|-------------------|--|-------------------|----------------------------|--------------------|----------------|----------------------|
|                   | <b>Hard core</b>   |                   |                            |                    |                |                      |
| HC 4.1            | Digital Libraries  | 80                | 20                         | 100                | 4              | 4 Hrs/week           |
| HC 4.2            | Information Analysis, Consolidation, Repackaging and Dissemination | 80                | 20                         | 100                | 4              | 4 Hrs/week           |
| HC 4.3            | Technical Writing and Communication                                | 80                | 20                         | 100                | 4              | 4 Hrs/week           |
| HC4.4             | Internet and Electronic Publishing                                 | 80                | 20                         | 100                | 4              | 4 Hrs/week           |
| HC 4.5            | Internet and Electronic Publishing(Practical)                      | 100               | 00                         | 100                | 4              | 6Hrs/week            |
|                   | <b>Soft core (Any One)</b>   |                   |                            |                    |                |                      |
| SC 4.1            | Web 2.0  |                   |                            |                    |                |                      |

|               |  |    |    |    |    |  |
|---------------|--|----|----|----|----|--|
| <b>SC 4.2</b> | Project                                |    |    |    |    |  |
|               | Dissertation Viva – voce               | 40 | 00 | 40 |    |  |
|               | Internship                             | 50 | 00 | 50 | 4  |  |
|               | Education Tour Report                  | 10 | 00 | 10 |    |  |
|               | Total Credits for fourth semester      |    |    |    | 24 |  |
|               | Total Credits first to fourth semester |    |    |    | 96 |  |

**SECOND SEMESTER:**  
**HARD CORE:**  
**HC 2.1 INFORMATION SCIENCE**  
 (Hours of Teaching: L: T: P= 3:1:0)  
 (Lectures = 3 X 16= 48 hrs)  
 (Tutorials = 1 X 16 = 16 X 2= 32 hrs)

| <b>Paper HC 2.1: Information Science</b>                   |   |
|--|---|
| <b>Objectives</b>  |   |
| Objective 1  | To make students understand the Information life cycle  |
| Objective 2  | To introduce various channels of communication of information and economics of information                                    |
| <b>Course Outcomes (Cos)</b>                               |   |
| After completing this paper, the students will be able to: |   |
| CO 1   | Understand the importance of Data, Information, Knowledge and Wisdom and to bring out the intrinsic relation between them.    |
| CO 2   | Identify and outline the different channels of Communication in the transmission of information and knowledge.                |
| CO 3   | Understand the type of education and training required for LIS Professionals to render quality services to the user community |

**Unit 1 Information Science as a Discipline:**

Conceptual differences between Data, Information, Knowledge and Wisdom (DIKW Model)

Information: Meaning, Definition, Nature and Properties

Value and Notion of Information

Knowledge: Nature, Types, Value and Characteristics features

Role of information in planning, policy and decision Making, R & D and Industries

Influence of other Scientific Disciplines on information Science

Information Science as a Discipline

**Unit 2 Information and Communication:**

Information Generation, Dissemination and Utilization

Scientific Method of Enquiry, Transfer and Communication of Information through Various Channels

Role of Scientific Communication; Formal and Informal Communication; Invisible colleges etc.

Informal Exchange Groups and Social Networks

Barriers to Information Communication

**Unit 3 Information Economics:**

Information as a Resource / Commodity

Economics of information: Principles, Costing, Pricing and cost Benefit Analysis

Distributing and Marketing of Information: Strategies, Techniques and Products

#### **Unit 4 Library and Information Policy:**

Library and Information Policy: Need, Importance and issues to be considered in the framing of National Information Policy

Intellectual Property Rights: Concept, Copyright, Censorship - print, Non-print including Web resources.

#### **Unit 5 Theoretical aspects of Information Science:**

Information Science: Meaning, Definition, Origin, Development and Evolution of Information Science

Theoretical Foundations and Framework of Information Science

Physical and Cognitive Paradigms

Education for Library and Information Science Professionals

#### **REFERENCES**

Ackerman, Mark S. (et al.). *Sharing Expertise: Beyond Knowledge Management*. Boston: MIT Press. 2003

Debons, Anthony (et al). *Information Science: An Integrated View*. Boston, Mass.: G K Hall. 1988

Dhiman, Anil Kumar and Sharma, Hemant. *Knowledge Management for Librarians*. New Delhi: Ess Ess, 2009.

Haravu L. J. *Lectures on Knowledge Management: Paradigms, Challenges and Opportunities*. Bangalore: Sarada Ranganathan Endowment for Library Science. 2002

Kumar P.S.G. *Information and Communication (Kumar's Curriculum Series in Library and Information Science) Paper IX of UGC model Curriculum*. B. R. Publishing Corporation. 2004.

Rao, Madan Mohan. *Leading with Knowledge: Knowledge Management Practices in Global Infotech Companies*. New Delhi: McGraw Hill. 2003

Sahu, Ashok Kumar. *Information Management in New Millennium: Opportunities and Challenges for Library Professionals*. New Delhi: Ess Ess, 2008

Vickery, B.C. and Vickery, A. *Information Science theory and practice*, 1994

Webster, F. *Theories of the Information Society*. 2nd ed. London: Routledge. 2002

Wolpert, S. A. and Wolpert, J. F. *Economics of Information*, 1986.

## HC 2.2 LIBRARY AUTOMATION

(Hours of Teaching: L: T: P= 3:1:0)

(Lectures= 3 X 16 = 48 hrs)

(Practicals = 1 X 16 = 16 X 2 = 32 hrs)

| <b>Paper HC 2.2: Library Automation</b>                    |  |
|--|--|
| <b>Objectives</b>  |  |
| Objective 1  | To provide information regarding the importance of Library automation in Higher Education Institutions (HEIs). |
| Objective 2  | To develop required Library Automation handling skills as well as hardware and software handling skills        |
| <b>Course Outcomes (Cos)</b>                               |  |
| After completing this paper, the students will be able to: |  |
| CO 1   | Understand the basics of Library Automation.   |
| CO 2   | Learn different Library Software Packages including Open-Source Software                                       |
| CO 3   | Get acquainted with different kinds of modules and understand their structure and components.                  |

### **Unit 1 Basics of Library Automation:**

Library Automation: Concept, need, definitions, objectives

Brief History of Library Automation

Areas of Library Automation

Planning Infrastructure - Manpower, Financial, Hardware, furniture and Equipment

### **Unit 2 Modules of Library Automation:**

Integrated Library Automation System: Basic Requirements, Steps and Implementation

Components of Library Automation Systems - Acquisition, Cataloguing, Circulation, Serials Control System and OPAC

### **Unit 3 Library Software:**

Development of Library Software

Library Automation Software: Free, Commercial and Open Source Software

Library Software Packages: Salient features of SOUL, Easy Lib, LIBSYS, Koha and New Gen Lib. and others

Criteria for Evaluation of Library Automation Software Packages

### **Unit 4 Computerized Library and Information Services:**

Computerized Library and Information Services

Library Automation Standards

### **Unit 5 Trends in Library Automation:**

Library Automation in India: Situation, Issues and problems

Trends and Future of Library Automation



## REFERENCES

- Chakravarthy, R. C. and Murthy, P. R. S. (2011). Information Technology and Library Science. New Delhi: Pacific Publications.
- Chakravarthy, R. C. and Murthy, P. R. S. (2011). Information Technology and Library science. New Delhi: Pacific Publications.
- Curtin, Dennis and others (1999). Information Technology: The breaking Wave. New Delhi: McGraw Hill Education.
- ITL Education Solutions Limited (2012). Introduction to Information Technology. New Delhi: Pearson.
- ITL Education Solutions Limited (2012). Introduction to Information Technology. New Delhi: Pearson.
- Kulkarni Parag and Joshi Prachi. (2015). Artificial Intelligence: Building an Intelligent System. NewDelhi: PHI
- Kumar, P. S. G. (2004). Information Technology: Applications (Theory and Practice). New Delhi: B. R. Publishing
- Ravichandra Rao (1996). Library Automation. New Delhi: New Age International.
- Turban, Rainer and Potter (2006). Introduction to Information Technology. New Delhi: Wiley.
- Vishwanathan, Thaigarajan. (2005). Telecommunications switching system and networks. New Delhi: Prentice Hall of India

## PRACTICALS:

Hands on Experience and Acquaintance with different modules of any one of the following Library Software packages: SOUL, Easy Lib, LIBSYS, Koha and New Gen Lib.

(Each student shall compulsorily maintain practical record and submit the same at the time of practical examination)

### HC 2.3: INFORMATION RETRIEVAL: LIBRARY CATALOGIUNG

(Hours of Teaching: L: T: P = 3:1:0)

(Lectures = 3 X 16 = 48 hrs)

(Tutorials = 1 X 16 = 16 X 2 = 32 hrs)

| <b>Paper HC 2.3: Information Retrieval: Library Cataloguing (T)</b> |   |
|---|---|
| <b>Objectives</b>   |   |
| Objective 1   | To understand the theory, functions and standards of Cataloguing.                                 |
| Objective 2   | To impart skills in Cataloguing documents.  |
| <b>Course Outcomes (COs)</b>  |   |
| After completing this paper, the students will be able to:          |   |
| CO 1  | Understand and learn the basics of cataloguing, importance of Library cataloguing                 |
| CO 2  | Understand the logic of Knowledge Organization by learning different codes of Library cataloguing |
| CO 3  | Learn the importance of ISBD in maintaining uniformity in cataloguing the records.                |

## **Unit 1 Library Catalogue:**

Library Catalogue: Meaning, Definitions, Objectives, Purposes and Functions  
History and Development of Library Catalogue Codes  
Physical Forms of Library Catalogue and Types of Catalogue  
Format of Catalogue Entries: Kinds of Entries  
Data Elements in different Types of Entries  
Filing of Entries

## **Unit 2 Resource Description Standards:**

Resource Description Standards: AACR-2 and CCC - Introduction, Choice and rendering of Personal and Corporate Names;  
Conflicts of Authorship;  
Complexities of Periodical and Publications;  
Cataloguing of Print and Non-Print Media including Electronic Publications

## **Unit 3 Normative Principles:**

Normative Principles: Laws, Canons and Principles  
Subject Headings: Origin and Development, Chain Procedure  
Bibliographic Description and Control: Overview, Standards of Bibliographic Record  
Format – ISBD, ISBN, ISSN, CODEN, MARC, CCF, ISO 2709

## **Unit 4 Basics of Metadata:**

Centralized, Cooperative Cataloguing and Union Catalogue  
Metadata – basic features, metadata standards  
Study of Dublin Core, TEI, RDF

## **Unit 5 Trends in Cataloguing:**

Latest Trends in Cataloguing: Web OPAC's and Z39.50 - Metadata: Meaning, Definition, Purpose, Use and types.  
Metadata standards: MARC-21 & Dublin Core.

## **REFERENCES**

- Anglo American Cataloguing Rules: 2nd Rev. ed. (2002). New Delhi: Oxford.
- Cristán, A. L., & Tillett, B. B. (2009). IFLA cataloguing principles: the statement of international cataloguing principles (ICP) and its glossary: in 20 languages. München: K. G. Saur.
- Hunter, Eric J. and Bake well, K.G.G.: Cataloguing, 3rd ed., London, Clive Bingley, 1991
- Intner, S. S. (2009). Beginning cataloging. Santa Barbara, CA: Libraries Unlimited, an imprint of ABC-CLIO, LLC.
- Kao, M. L. (2010). Cataloging and classification for library technicians. New York: Routledge.
- Kumar, P. S. G. (1990). Practical Guide to DDC 20. Nagpur: Dattsons.
- Kumar, P. S. G. (2003). Knowledge Organization Information Processing and Retrieval Practice. New Delhi: BR
- Moore, J. A. Ed. (2002). Practical Reading: Processing Information. Boston: Addison Wesley.
- Sahu, R. (2012). DDC in Library Science. New Delhi: Random Publishing.

Sanjay Kaushik (2012). DDC: A Practical Manual of 23rd Edition. New Delhi: Ess Ess Publication.

Viswanathan, C. G. (1983). Cataloguing: theory and practice. Lucknow: Print House.

Welsh, A., & Batley, S. (2012). Practical cataloguing: AACR, RDA and MARC21. London: Facet.

#### HC 2.4: INFORMATION RETRIEVAL: LIBRARY CATALOGUING

| Unit | Particulars   | No. of Hours    |
|------|---|-----------------|
|      | <b>HC 2.4: Information Retrieval: Library Cataloguing (P)</b>   |                 |
|      | Cataloguing of simple, Compound, Complex documents (Print, Non- print and Electronic Resources) According to AACR-2 (Each Student shall compulsorily maintain practical journal and submit the same at the time of practical examination) | <b>64 Hours</b> |

#### SOFT CORE (Any One)

#### SC 2.1: INFORMATION LITERACY

(Hours of Teaching : L:T:P = 3:1:0)

(Lectures = 3 X 16 = 48 hrs)

(Tutorials = 1 X 16 = 16 X 2 = 32 hrs)

| <b>Paper SC 2.1: Information Literacy</b>                  |  |
|--|--|
| <b>Objectives</b>  |  |
| Objective 1  | To make students understand the importance of Information Literacy                   |
| Objective 2  | To impart skills to conduct Information literacy training programmes.                |
| <b>Course Outcomes (COs)</b>                               |  |
| After completing this paper, the students will be able to: |  |
| CO 1   | Understand the importance of Information literacy concept                            |
| CO 2   | Develop Internet search strategies by making use of different tools and techniques   |
| CO 3   | Appropriately use the web for research, including critical evaluation of information |

#### Unit 1 Fundamentals of Information Literacy:

Fundamentals of Information Literacy: Concept, Need and Objectives

Historical Perspectives

Essence of Information Literacy in the Knowledge Society

Areas of Information Literacy

Standards in information Literacy

#### Unit 2 Types of Information Literacy:

Types of Information Literacy: Technology Literacy, Media Literacy, Computer Literacy, Digital Literacy - Research Literacy

### **Unit 3 Information Literacy Standards:**

Information Literacy Standards: ALA, ACRL and IFLA Guidelines

IL Models: Ellis model, Kuhlthau model, SCOUNL and Empowering 8TM models, PLUS Model etc.

Partners of Information Literacy

### **Unit 4 IL and Lifelong Learning:**

Lifelong Learning and Information Literacy: Meaning, Definition, Importance

Life Long Learners - Major Drivers of lifelong learning

Role of Information Literacy in higher education

Global Perspectives of Information Literacy

National Information Literacy Missions, Forums and Task forces

Information Literacy Initiatives and Programmes in India

### **Unit 5 Information Literacy Products:**

Information Literacy Products: Library Brochure, Database Brochure, Web- Based, Access Instructions, Information Bulletin

Designing of Information Literacy Programme

Implementation of Information Literacy Programs

Trends in Information Literacy

### **REFERENCES**

American Library Association (2006). Information Literacy Competency Standards for Higher Education. Available at: [www.acrl.org](http://www.acrl.org)

American Library Association Final Report of Presidential Committee on Information Literacy. (1989). Final Report. Chicago:Author. [www.ala.org/at/nill/littsthtml](http://www.ala.org/at/nill/littsthtml)

Association of college and Research Libraries (2000). Information Literacy Competency standards for higher education. Available at: [www.ala.org](http://www.ala.org)

Eisenberg, M. B., Lowe, C. A. and Spitzer, K. L. (2004). Information Literacy: Essential Skills for the information age. London: Libraries Unlimited.

Gilster, P. (2007). Digital Literacy. NewYork: Wiley.

Godwin, P. And Parker, J. Ed. (2008). Information Literacy Meets Library 2.0. London: Facet Publishing.

Grassian, E. S., Kaplowitz J. R. (2009). Information Literacy Instruction: Theory and Practice. Chicago: Neal-Schuman Publishers, Inc

Kuhlthau, C. C. (1987). Information Skills for an Information Society: A review of Research. Syracuse, NewYork: ERIC Clearinghouse on Information Resources.

Martin, A. and Madigan, D. Ed. (2006). Digital Literacies for learning. London: Facet Publishing.

UNESCO (n.d.), "Information Literacy". <http://portal.unesco.org/ci/en/ev.php>.

## SC 2.2 INFORMATION USE STUDIES AND USER EDUCATION

(Hours of Teaching: L: T: P = 3:1:0)

(Lectures = 3 X 16 = 48 hrs)

(Tutorials = 1 X 16=16 X 2 = 32 hrs)

| <b>Paper SC 2.2: Information Use Studies and User Education</b> |  |
|---|--|
| <b>Objectives</b>   |  |
| Objective 1   | To understand Information needs of users   |
| Objective 2   | To train students in conducting User Studies and user Education  |
| <b>Course Outcomes (COs)</b>                                    |  |
| After completing this paper, the students will be able to:      |  |
| CO 1  | Understand the different category of library users and their information needs   |
| CO 2  | Know the Information Seeking Behavior (ISB) of users and to develop ability to recognize the different patterns adopted by users in retrieving and making use of information |
| CO 3  | Conduct User Studies by adopting different methods and techniques.   |

### **Unit 1 User Communities:**

User Communities: Students, Teachers, Scientists and Technologists, Research and Development Personnel, Planners, Policy Makers, Ethnic groups and other professionals

Need and Information Needs: Meaning, Definition, Distinction between need, want, demand and requirement,

Types of Information Needs: Physiological, Affective and Cognitive

### **Unit 2 User Studies:**

User Studies: Concept, Meaning, Definition and its significance

User studies in the Digital Environment

Planning of User studies - Case studies

### **Unit 3 Qualitative and Quantitative Techniques:**

Quantitative and Qualitative Techniques: Survey Method,

Techniques of data collection, Questionnaire, Interview, Observation, Diary, Record Analysis and Citation Studies,

Sampling: Sampling techniques.

### **Unit 4 User Education:**

User Education: Meaning, Definitions and Importance

User Education in the digital environment

Different methods of conducting User Education

Evaluation of User Education Programs (UEP)

Resource Based Instruction, MOOCS, Online Resources

### **Unit 5 Information Seeking Behaviour:**

Information Seeking Behavior: Meaning, Definition, Different Models of ISB

ISB in the Digital Environment

Latest trends in Use and user studies

## REFERENCES

- Alvite, L. and Barrionuevo, L. (2011). Libraries for Users: Services in Academic Libraries. Oxford: Chandos Publishing.
- Balasubramanian, P. (2011). Users and Uses of Library. New Delhi, Deep and Deep Publications Pvt. Ltd.
- Biblarz, D., Bosch, S. and Sugnet, C. (2001). Guide to Library User Needs Assessment for Integrated Information Resource Management and Collection Management. Maryland: Scarecrow Press, Inc
- Eisenberg, M. B., Lowe, C. A. and Spitzer, K. L. (2004). Information Literacy: Essential Skills for the information age. London: Libraries Unlimited.
- Ford, N. (2015). Introduction to Information Behaviour. London: Facet Publishing.
- Grassian, E. S., Kaplowitz J. R. (2009). Information Literacy Instruction: Theory and Practice. Chicago: Neal-Schuman Publishers, Inc.
- Henry, M. and Morgan, S. (2002). Practical strategies for modern academic library. London: Aslib-IMI.
- Kawatra, P. S. (1997). Library user studies: Manual for librarians and information scientists. Mumbai, Jaico.
- Kumar, P. S. G. (2004). Library and Users: Theory and Practice. Delhi: B. R. Publishing Corporation.
- Ruthven, I and Kelly, D. (2011). Interactive Information-seeking Behaviour and Retrieval. London: Facet Publishing.

### OPEN ELECTIVE:

#### OE 2.1: SOFT SKILLS

1. (Hours of Teaching: L:T:P = 4:0:0)
2. (Lectures = 4 X 16 = 64 hrs)

| <b>Paper OE 2.1: Soft Skills</b>                           |   |
|--|---|
| <b>Objectives</b>  |   |
| Objective 1  | To understand Information needs of users                        |
| Objective 2  | To train students in conducting User Studies and user Education |
| <b>Course Outcomes (COs)</b>                               |   |
| After completing this paper, the students will be able to: |   |
| CO 1   | Understand the basics of importance of soft skills              |
| CO 2   | Analyze the importance of listening and speaking skills         |
| CO 3   | Evaluate the soft skills possessed by the LIS professionals     |

### Unit 1 Basics of Soft Skills:

Soft Skills: Concept and Its Significance; Communication Skills; What, Why, How? Why Communication fails? How to be an Effective Communicator?

Mastering the process of Communication, Oral communication skills, body language, optimistic approach, Managing conflicts, Gaining confidence

Methods of Communication: One way and Two way Communication

Verbal, Oral, Written and Non-verbal communication

## Categories and Features

Formal and Informal Communication; Visual Communication, Telecommunication and Internet

### **Unit 2 Listening and Speaking Skills:**

Listening and Speaking skills: What, Why? Why do we listen? Is Listening is a Neglected Skill? Why we don't listen?

How to develop our listening skills?

Speaking: What is speaking? Accepting invitation to speak, Setting objectives

Know your Audience, Research the Material,

Planning and writing, How to Improve your style? Use of Audiovisual aids, Delivering speech, Dealing with nerves, and on the day of speech.

### **Unit 3 Reading and Writing Skills:**

Reading and Writing Skills: What is Reading? Purpose of reading, Types of reading, Reading ways, Don'ts in reading.

4R Methods and SQ3R Method; Writing - Written Communication, Stages in Effective writing, Sentence Structure and length,

Principles of paragraph, Characteristics of Good Writing and basic rules of writing.

## **REFERENCES**

Amer, Beverly. *Soft Skills at Work: Technology for career success*, Cengage Learning, 2008, PP90.

Butterfield, Jeff. *Written Communication: Soft Skills for digital Work Place*, Cengage Learning, 2008, PP134.

Klaus, Peggy. *The Hard Truth about Soft Skills: Work place Lessons Smart people Wish They'd Learned Sooner*. Collins, 2008, PP208.

Mitchell, Geana Watson. *Essential Soft Skills for Success in the Twenty First Century workforce as perceived by Alabama Business/ marketing Educators*, ProQuest, 2008, PP134.

Rao, M.S. *Soft Skills Enhancing Employability: Connecting Campus with Corporate*. I. K. International pvt. Ltd, 2010, PP 256.